

## IMPORTANT NOTICE REGARDING THE CANADA POST STRIKE

Please be aware that due to ongoing service disruptions with Canada Post, the delivery of your paper bill may be delayed. However, despite these delays, it is important to note that your gas utility bill is still due on the 1st day of each month to avoid late payment penalty charges.

### Options to receive your gas utility bill:

*Now is the time to go paperless*

- 1. Online Account Access (E-Billing):**
  - Sign up for e-billing either by visiting our website at <https://www.gldcgas.com/>, contacting the office at 403-843-1050 or by emailing your account number with the name on account to [reception@gldcgas.com](mailto:reception@gldcgas.com).
  - Once your email is linked to your account, you will receive instructions on how to set up your online account through the Reflex Portal for easy access to your bills.
- 2. E-Billing:** If you register your email, you will automatically receive your monthly bill to the email address provided.
- 3. Account Balance Inquiry:** You can contact the office to get your balance(s) owing.
- 4. Paper Bill:** If you prefer to continue to receive paper copies of your bill, you can pick up a printed copy of your current bill at the office.

**\*\* You cannot personally add your email address to your gas account through the online portal. This has to be completed by staff at G.L.D.C. Gas Co-op Ltd. \*\***

These options help you choose the most convenient way to manage and receive your gas utility bill, with the added benefit of going paperless.

### How can I pay my bill:

1. Online Banking (add G.L.D.C. Gas Co-op Ltd. as a payee).
2. Pre-Authorized Debit (please contact the office to obtain the approval form)
3. Pay by credit card by calling the office, visiting the office OR online through Option Pay by [CLICKING HERE](#). This is a user pay service.
4. Gas bills can be paid in person at G.L.D.C. Gas Co-op Office by cheque, cash or debit.
5. In person at banking facilities.
6. Drop boxes (CHEQUE ONLY) located at G.L.D.C. Gas Co-op office, Bentley IDA, Rimbey Value Drug Mart, or the Gull Lake Wooden Shoe Store.

Our office is open Monday – Friday from 8:00 am to 4:30 pm to assist you with any questions you may have or by emailing [reception@gldcgas.com](mailto:reception@gldcgas.com).

Your patience is appreciated.



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